# WaterDog Adventure Gear<sub>®</sub> WAG Boarding Steps™

Model PM-12

## **Owner's Manual**









Read this manual completely and follow instructions prior to use.

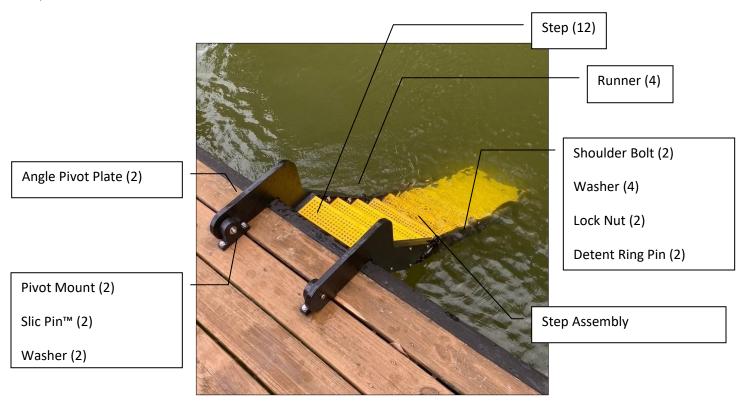
Improper use may cause injury and/or equipment damage.

WAG Boarding Steps have a maximum capacity of 130 pounds and are designed for dog use only.

### Welcome to the WaterDog Adventure Gear® family and thank you for your purchase!

As excited as you and your dog are to begin using your WAG Boarding Steps, there are a few important actions to take prior to use and for safe and enjoyable ongoing ownership.







Tools Required: 1/2" socket driver, 3/16" hex driver

Your new WAG Boarding Steps come partially assembled from the factory. Some hardware is inserted in the component where it will be required. and pre-treated with ECK® Corrosion Protection Compound which also serves as an anti-seizing agent. Carefully unpack contents of shipping carton to avoid damage or loss of hardware.





Remove the Detent Ring Pins (2) from each side of the Step Assembly. Carefully unfold the Upper and Lower Step Assemblies on a flat surface and re-insert the Detent Ring Pins in the middle of the assembly to lock it in the straight position. Attach the Angle Pivot Plates to each side of the Upper Step Assembly using the hardware provided in the holes it was shipped in; top four (4) holes in the Runners. The screw heads should be on the outside and the washers and nylon locking nuts should be on the inside of the assembly. Tighten securely. Attach the Pivot Mounts to the Angle Pivot Plates using the Slic Pins<sup>™</sup> and washers. The Pivot Mounts can be mounted on the inside or the outside of the plates (inside shown). The pins should be inserted through the side plates first, then the pivot mounts, and finally the washers. Make sure the pins are inserted all the way so that the plunger on the Slic Pin is raised and restraining the washer. To remove the assembly, depress the pin plungers and remove the pins and washers from the pivot mounts.

## Installation



Determine the desired mounting location. Lower the unit into the water and position the assembly so that the 90-degree corner of the Angle Pivot Plates is against the dock edge. Mark the location of the four (4) Pivot Mount holes on the mounting surface. Remove the assembly to prepare the surface. Mounting options include 5/16" through bolts, lag screws or concrete anchors. This hardware is not provided because the mounting surface substrate varies by customer (e.g., concrete, masonry, wood, plastic lumber, etc.). Ensure the step assembly is not twisted and is at approximately a 45-degree angle (steps level). Secure and test the assembly for stability before allowing your dog to use. It is recommended that someone be in the water adjacent to the assembly during the first few times the dog uses them. **Never let your dog swim unsupervised.** The unit can be pivoted out of the water and folded in half using the Detent Ring Pins or removed from the Pivot Mounts for storage. If you choose to add a rope to assist in pivoting the assembly out of the water, make sure it is not in a location that the dog can get tangled in it.



It is highly recommended that you train your dog where you can stand or float to the side as your dog gets used to WAG Boarding Steps. Some dogs may try to wrap their legs around them like a tree trunk or reach up trying to pull themselves up and stick their leg between the steps. Having your dog approach them straight on and spotting them to keep their legs under their chest (like they do stairs at home) will get them comfortable with this new thing they have never seen before. Once they are used to it, they will learn to come in from the side and do it with large objects in their mouth. The steps can be pivoted completely out of the water or removed when not needed, but make sure they are in place when the dog may enter the water. Periodically check for damage to the equipment and your dock. Remember, WAG Boarding Steps are for **dog use only**.



# Care and Maintenance

Your new WAG Boarding Steps are constructed from high-quality materials that should provide years of enjoyment.

- Periodically check mounting platform for damage. Repair as necessary.
- All fasteners are stainless steel (except step rivets and washers which are aluminum). Check for loose or missing fasteners prior to use and tighten or replace as necessary.
- The plastic parts are formulated for outdoor use and have good impact resistance. Periodically check for cracked parts and replace as necessary. Remove your step assembly when not in use and store out of direct sunlight for maximum life.



## **Customer Support**

For questions regarding your WAG Boarding Steps or to order replacement parts, please contact our toll-free customer support line at:

1-877-**WAG**-2272 (1-877-924-2272)