

WaterDog Adventure Gear®

WAG Boarding Steps™

Model RDM-10

Owner's Manual

U.S. Patent No. 9,815,529



Read this manual completely and follow instructions prior to use.

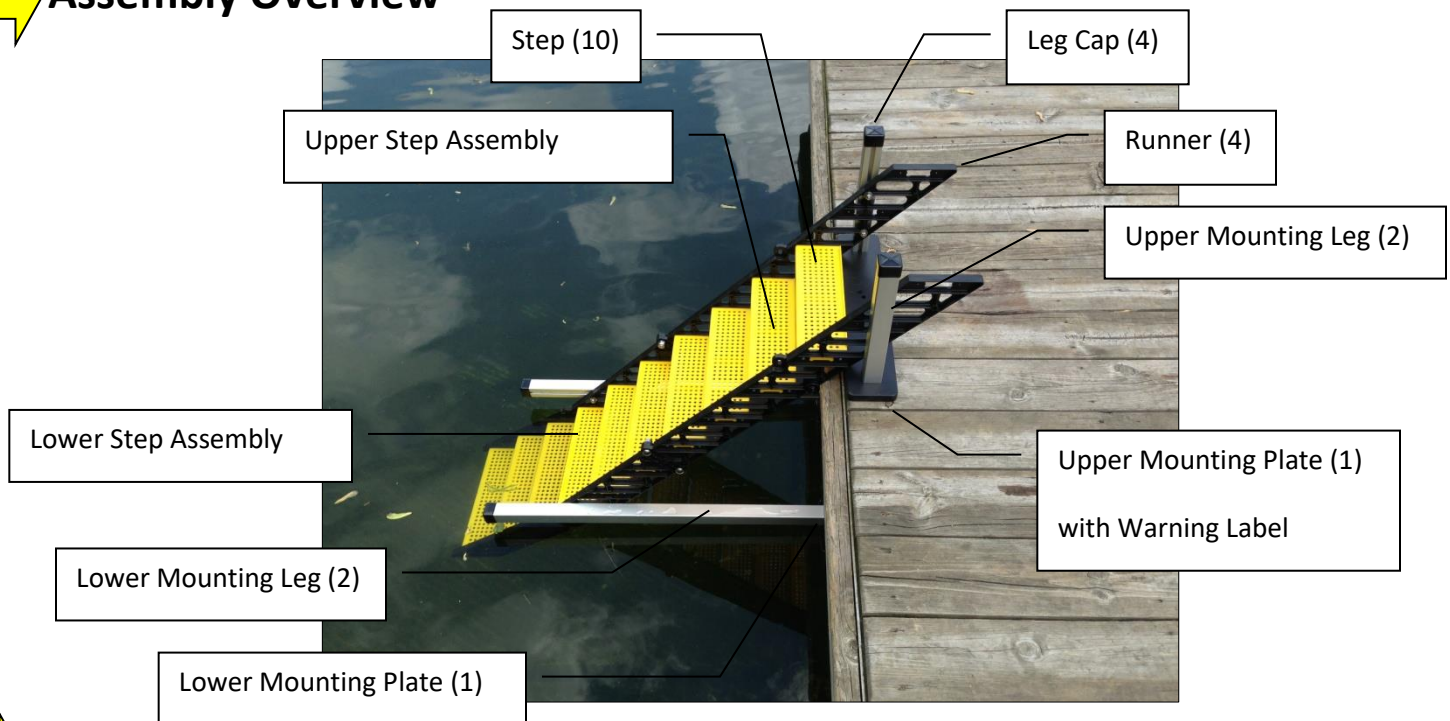
Improper use may cause injury and/or equipment damage.

WAG Boarding Steps have a maximum capacity of 130 pounds and are designed for dog use only.

Welcome to the WaterDog Adventure Gear® family and thank you for your purchase!

As excited as you and your dog are to begin using your WAG Boarding Steps, there are a few important actions to take prior to use and for safe and enjoyable ongoing ownership.

Assembly Overview



Assembly

Tools Required: 1/2" socket driver, 3/4" socket driver, 3/16" hex driver, 5/16" hex driver

Your new WAG Boarding Steps come partially assembled from the factory. Hardware is inserted in the component where it will be required. Carefully unpack contents of shipping carton to avoid damage or loss of hardware. All stainless steel screws and bolts are pre-treated with ECK® Corrosion Protection Compound which also serves as an anti-seizing agent.

Step 1 - Attach the Lower Mounting Plate to the tapped end of each Lower Mounting Leg using the two (2) 5/16-18NC button head cap screws provided.



Step 2 - Remove the two (2) 1/2-13NC button head cap screws and nylon locking nuts from the middle of the folded Step Assembly. Carefully unfold the Step Assembly on a flat surface. Reinsert the screws in the aligned tabs on both sides. Tighten all four (4) 1/2-13 NC button head cap screws and nylon locking nuts.

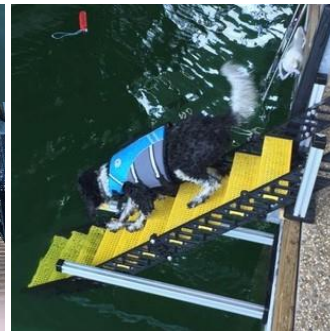
Step 3 - Attach the Upper Mounting Plate with Warning Label to the tapped end of each Upper Mounting Leg using the two (2) 5/16-18NC button head cap screws provided.

Step 4 - Attach the Upper Mounting Plate and Upper Mounting Legs sub-assembly to the Upper Step Assembly by removing the Leg Caps and sliding the slot in the legs over the heads of the four (4) 5/16-18NC carriage bolts in the Runners of the Upper Step Assembly. The bolts can be relocated, if desired. The Mounting Plate can be configured as shown for a horizontal surface mount or rotated 90 degrees for a vertical surface mount. Once the desired location and orientation of the Mounting Legs is determined, secure them using the washer and nylon locking nut provided with each bolt. Secure the Leg Caps with adhesive.

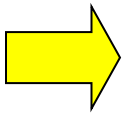


Step 5 - Attach the Lower Mounting Plate and Lower Mounting Legs sub-assembly to the Lower Step Assembly by removing the Leg Caps and sliding the slotted side of the legs over the heads of the four (4) 5/16-18NC carriage bolts in the Runners of the Lower Step Assembly. The bolts can be relocated, if desired. Once the desired location of the Mounting Legs is determined, secure them using the washer and nylon locking nut provided with each bolt. After installation, you will secure the Leg Caps with adhesive. Set them to the side until installation is complete to avoid losing. Avoid twisting the unit during assembly to minimize any chance of breaking.

Installation

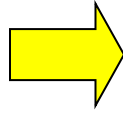


The assembly is now ready for installation. Determine the dock mounting location with the Upper Mounting Plate sitting on the dock's top surface as close to the edge as possible. For wood surfaces, a pair of female threaded inserts and male knobs have been provided. Similar options can be used for other surfaces. Holding the Upper Mounting Plate in the desired position, match drill two (2) 5/16" holes (opposite ends) through the Upper Mounting Plate and horizontal mounting surface. Remove the assembly and enlarge the dock holes to 3/8". Using a 5/16" hex driver, thread the inserts into the wood surface until they are flush. Attach the assembly using the 5/16-18NC male knobs provided. Adjust the Lower Mounting Legs so that the Lower Mounting Plate is seated firmly against the dock or floats, the step assembly is not twisted, and the assembly is at a 45 degree angle (steps level). The Lower Mounting Legs can be raised or lowered from the factory location to ensure good contact with the dock or floats. If necessary, the Lower Mounting Legs can be shortened by cutting the excess material off the Leg Cap (untapped) end. **Install and secure the Leg Caps with adhesive.** Test the assembly for stability before allowing your dog to use. It is recommended that someone be in the water adjacent to the assembly during the first few times the dog uses them.



Use/Training

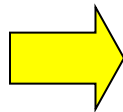
It is highly recommended that you train your dog in water where you can stand or float with a PFD to the side as your dog gets used to WAG Boarding Steps. Some dogs may try to wrap their legs around them like a tree trunk or reach up trying to pull themselves up and stick their leg between the steps. Having your dog approach them straight on and spotting them to keep their legs under their chest (like they do stairs at home) the first few times will get them comfortable with this new thing they have never seen before. Once they are used to it, they will learn to come in from the side and do it with large objects in their mouth. Periodically check for damage to the equipment and your dock. Remember, WAG Boarding Steps are for **dog use only**.



Care and Maintenance

Your new WAG Boarding Steps are constructed from high-quality materials that should provide years of enjoyment.

- Periodically check mounting structure (dock, pier, seawall, etc.) for damage or water condition changes. Proper alignment of WAG Boarding Steps is critical to prevent damage or injury. Adjust Lower Mounting Legs as necessary.
- All of the fasteners are stainless steel or aluminum. Check for loose or missing fasteners prior to use and tighten or replace as necessary.
- The metal parts are anodized aluminum extrusions which offer excellent stiffness for their weight. Periodically check for bent or cracked parts and replace as necessary.
- The plastic parts are formulated for outdoor use and have good impact resistance. Periodically check for cracked parts and replace as necessary. Remove your step assembly when not in use and store out of direct sunlight for maximum life.



Customer Support

For questions regarding your WAG Boarding Steps or to order replacement parts, please contact our toll-free customer support line at:

1-877-**WAG**-2272 (1-877-924-2272)